

SW 025194-06-0015

ORIGINAL

OPEN MEETING AGENDA ITEM



0000074163

ARIZONA CORPORATION COMMISSION

4700

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 - 61166

Date: 6/21/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Nancy Last: Jarkowski

Account Name: Nancy Jarkowski Home: (480) 000-0000

Street: n/a Work:

City: Gold Canyon CBR:

State: AZ Zip: 85218 is:

Utility Company: Gold Canyon Sewer Company

Division: Sewer

Contact Name: Bob Dodds

Contact Phone: [REDACTED]

Nature of Complaint:

From: Thadeus Jarkowski [REDACTED]
Sent: Wednesday, June 20, 2007 3:27 PM
To: Mayes-WebEmail; Mundell-Web; Pierce-Web
Cc: Hatch-WebEmail; Gleason-WebEmail
Subject: Gold Canyon Sewer Rate Increase

Sirs,

I am most certainly opposed to the rate increase proposed by Gold Canyon Sewer. This is the only utility I am forced to pay without SOME control over the bill received !! Its bad enough that a single person living alone must pay the same monthly charge as a family of eight - as a retiree who can spend half the year elsewhere, I resent paying for "service" I do not use at all 6 months of the year.

Most of my neighbors are also gone 5 to 6 months of the year, so I am by far not the only Gold Canyon resident in this situation.

Please give due consideration to this issue.

Thank you,
Nancy Jarkowski

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission
DOCKETED

JUN 21 2007

DOCKETED BY [REDACTED]

RECEIVED
2007 JUN 21 P 2:11
AZ CORP COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

From: Bradley Morton
Sent: Thursday, June 21, 2007 11:24 AM
[REDACTED]
Subject: FW: Gold Canyon Sewer Rate Increase

Dear Nancy, Jarkowski,

This is to acknowledge receipt of your opinion regarding the above rate case. This will be docketed and become part of the case, the Commissioners being made aware of your concerns. If I can of further assistance please contact me at 602-542-0836.

Sincerely Yours,

Bradley Morton
Public Utilities Consumer Analyst II
Arizona Corporation Commission
End of Comments

Date Completed: 6/21/2007

Opinion No. 2007 - 61166

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** (602) 642- [REDACTED]**Priority:** Respond Within Five Days**Opinion** **No.** 2007 - 61173**Date:** 6/21/2007**Complaint Description:** 08A Rate Case Items - Opposed
N/A Not Applicable**Complaint By:** **First:** Pam **Last:** Osland**Account Name:** Pam Osland**Home:** (480) 000-0000**Street:** n/a**Work:****City:** Gold Canyon**CBR:****State:** AZ **Zip:** 85218**is:****Utility Company:** Gold Canyon Sewer Company**Division:** Sewer**Contact Name:** Bob Dodds**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No SW 02519A-06-0015

From: Pam Oslund [mailto:[REDACTED]]

Sent: Tuesday, June 19, 2007 7:30 PM

To: Mayes-WebEmail; Mundell-Web; Pierce-Web; Hatch-WebEmail; Gleason-WebEmail

Subject: Rate Increase by the Gold Canyon Sewer Company

To Whom It May Concern:

Just wanted to let you know that I oppose the recommended increase to our sewer bill of \$60.89. I have never heard of such a thing. I live in Minnesota and spend winters in Gold Canyon. In Minnesota, that's how much my sewer and water bill is for 2 months. Plus the smell that comes from the sewer hasn't been remedied in Gold Canyon. It's always a topic of conversation when we have company from out of state visit us. Not only do we smell it at Basha's strip mall but when we drive behind Dinosaur Mountain on Don Donnelly by the golf course, hole number 11, we get a good whiff! Not good. Just wanted to let you know my opinion.

Pam Oslund

6/20/2007

End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**

From: [Bradley Morton]

Sent: Thursday, June 21, 2007 12:40 PM

[REDACTED] m'

Subject: Gold Canyon Sewer Company

Dear Ms. Oslund,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

□ This is to acknowledge receipt of your opinion regarding the rate case for the above company. It has been docketed and the Commissioners will be aware of your concerns. If you have further issues please contact me

Sincerely Yours,

Bradley Morton
Public Utilities Consumer Analyst II
Arizona Corporation Commission
End of Comments

Date Completed: 6/21/2007

Opinion No. 2007 - 61173

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton**Phone:** [REDACTED]**Fax:** [REDACTED]**Priority:** Respond Within Five Days**Opinion** No. 2007 - 61170**Date:** 6/21/2007**Complaint Description:** 08A Rate Case Items - Opposed
N/A Not Applicable**First:****Last:****Complaint By:** Jina

Lansdale

Account Name: Jina Lansdale**Home:** [REDACTED]**Street:** n/a**Work:****City:** Gold Canyon**CBR:****State:** AZ Zip: 85218**is:****Utility Company:** Gold Canyon Sewer Company**Division:** Sewer**Contact Name:** Bob Dodds**Contact Phone:** [REDACTED]**Nature of Complaint:**

Docket No SW 02519A-06-0015

From: JINA LANSOALE [REDACTED]

Sent: Wednesday, June 20, 2007 6:49 AM

To: Mayes-WebEmail; Mundell-Web; plerce-webb@azcc.gov; Hatch-WebEmail; Gleason-WebEmail

Subject: Gold canyon Sewer Company

I have been a resident of Gold Canyon since march of 2000. When 1 purchased our house I was given a list of providers for our area gas electric phone cable etc. Left off of my list and everyone in the subdivision was the sewer company. Living in mesa since 1982 and phoenix before that where I was born. I was use to the trash water and sewer in one bill about 6 months after we move in we get a letter stating they were going to disconnect the sewer I called the company and found out we had to pay them. ok I can handle the \$35.00 more a month. Then two years latter came the upgrade all the promises in writing that it will not affect our rates. Then carrie the smells and at the time I was pregnant with my last child. The smell was so bad I would get extreme headaches I was sick all the time. I call the EPA who must have done something because on my door step the next day was the CEO or president who claims to live in the area but can never smell the god awful smell coming from the sewer making promises again, well I ended up in the hospital with complications in the pregnancy my water broke at 21 weeks I was able to stay pregnant another 9 weeks my child was born 10 weeks early. 2 lbs. 6 oz. I had never had any problems before. So I have to wonder did that smell have anything to do with it? We bought our house for \$134,000. We do not live in the million dollar homes we have a child who requires medical treatments and medicine that gets expensive, we can not afford an increase like they want nor do they deserve, we we we were lied to. I was lied to on my door step. It Is not a fair increase. It Is not a justifiable increase. I do not stand behind the increase. I want a job there If my raise are 101% because every where else they are lucky to get 4% increase.

6/20/2007

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

From: [Bradley Morton
Sent: Thursday, June 21, 2007 11:57 AM
[REDACTED]
Subject: Gold Canyon Sewer

Dear Mrs Lansdale,

This is to acknowledge receipt of your opinion regarding the rate case for the above company. I have docketed your opinion so it is part of the rate case and the Commissioners are aware of your concerns. If I can be of further assistance please call me at [REDACTED]

Sincerely Yours,

Bradley Morton
Public Utilities Consumer Analyst II
Arizona Corporation Commission
End of Comments

Date Completed: 6/21/2007

Opinion No. 2007 - 61170

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: () 0000

Fa

Priority: Respond Within Five Days

Opinion

No. 2007 - 61171

Date: 6/21/2007

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Betty

Brownlee

Account Name:

Betty Brownlee

Home: (480) 000-0000

Street:

n/a

Work:

City:

Gold Canyon

CBR:

State:

AZ

Zip: 85218

is:

Utility Company:

Gold Canyon Sewer Company

Division:

Sewer

Contact Name:

Bob Dodds

Contact Phone:

Nature of Complaint:

Docket No SW 02519A-06-0015

From: Betty Brownlee

Sent: Tuesday, June 19, 2007 6:18 PM

To: Mayes-WebEmail; Ilundell-Web; Pierce-Web; Hatch-WebEmail; Oleason-WebEmail

Subject: Proposed rate hike for Sewer

I would like to voice my opinion on the double or more proposed rate hike for Cold Canyon Sewer. Owning more than one property here presents a burden. The way this community is growing, it seems the present rate of \$35.07 is sufficient. It was my understanding that prior to building the new facility, we were told there would be no rate hike! This is absurd and I am very much against it.

Betty Brownlee

Fussy? Opinionated? Impossible to please? Perfect. Join Yahoo I 's user panel and lay it on us. http:

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

From: Bradley Morton

Sent: Thursday, June 21, 2007 12:09 PM

Subject: Gold Canyon Sewer Company

Dear Ms. Brownlee,

This is to acknowledge receipt of your opinion regarding the rate case for the above company. This has been docketed and the Commissioners are aware of your concerns. If I can be of further assistance please call me at

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM


Sincerely Yours,

Bradley Morton
Public Utilities Consumer Analyst II
Arizona Corporation Commission
End of Comments

Date Completed: 6/21/2007

Opinion No. 2007 - 61171
